



# APARTMENT COMMUNITY **MANAGERS GROUP** MEETING HIGHLIGHTS



**Date:** November 15, 2023      **Time:** 10:00AM - 11:30AM

## 10:00AM Introductions

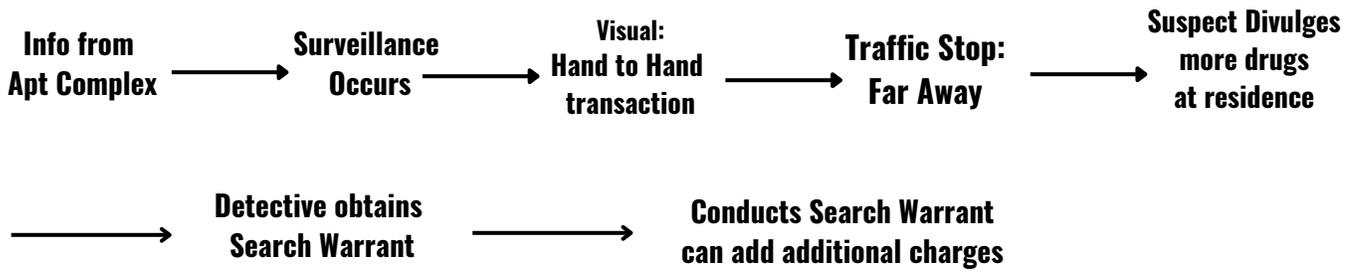
- Jennifer Abrao & Christy Boyes, Crime Prevention Specialists
  - MPD liaisons for the group
- MPD Detective Joseph Whilden (Impact Team)
  1. Allen Adams -Securitas Security
  2. Erica Mastropaolo/ Tony-Meridian Park Apartments
  3. Austin Jones-Keenland Park
  4. Dan Stewart-HD Supply
  5. Jason Woodward-Boise Property Management
  6. Terry Wuitman-Crestmont Apartments
  7. Kalynn Cooper-Belfor Property Restoration
  8. Stacey Oldroyd-Benchmark Apartments
  9. Modena Allen-Gramercy Villas
  10. Shivani Sami-Westridge Apartments
  11. Jereb Allen-United Parking and Security
  12. Amanda Leech-Crossfield Apartments
  13. Goran Gajic-The Lofts at Ten Mile
  14. Tyler Wolters - Idaho Apartment Association
  15. Sarah Philips-Aspen Hills

**10:30AM MPD Detective Whilden: [jwhilden@meridiacity.org](mailto:jwhilden@meridiacity.org)**

**Impact is responsible for quality-of-life issues/ investigations:**

- Narcotics Investigations
- Problem Houses/ Apartments
- Human Trafficking
  - Sex Trafficking
  - Child Trafficking
- Prostitution
- Intelligence Analyst
- Website Inquiries/ Suspicious Behavior
- "It's not what we know, it's what we can prove," regarding investigations.

## Investigation example from your info:



What you might see in your apartment inspections that might indicate suspicious behavior:

- Paraphernalia
- Foil with burn marks
- Pipes
- Baggies
- Locks on outside of doors
- Tools: possible stolen property
- Credit cards in multiple different names
- Different clothing not commonly associated with children in their spaces.
- Video cameras in rooms of residence
- Mattresses on floors
- Animal feces/ unhealthy surroundings

## Obtaining Information and Building Trust:

Remind tenants that the information they provide to you (Manager/Owner) can be valuable to Law Enforcement, and if they relay the information to you that we don't need the specific name of the reporting party.

CONFIDENTIAL INFORMANT: an individual that was once in trouble and working with law enforcement to help the case.

CONFIDENTIAL SOURCE: Where the original information came from (more general).

## Q&A:

- Clarify Dispatch-Non-emergency for normal issue 911 for emergency.
- Q: Is there a way to bridge the gap of communication between calls for service and managers being notified of what's happening at their complex?
  - Certain types of calls can't be shared for privacy reasons.
  - Business card dropped in rent drop regarding police activity reason.
  - MPD Crime Prevention needs accurate property manager contact information, also can reach out to crime prevention for information.
  - MPD is happy to provide resident meetings/ employee training and Security Survey of complex for reference.

- Q & A: continued...
- Meridian Park and Gramercy Villas asked about suspicious activity in their complexes.
- Q: Does “Security” calls count for “multiple calls for service stats/ notifications?”
  - A: There is not a formal “Nuisance Ordinance,” however, dispatch does document and can relay to officers responding how many calls for service have been at that address.
  - A: Public ‘records request’ to Dispatch for CAD records will also tell you number of calls and call types if available.
- Q: Resident who appears to be running possible prostitution out of apartment and children are present?
  - A: Health and Welfare call for service or inquiry
- Q: Resident yelling at everyone in complex?
  - A: Both the above may be mental health of health and Welfare concerns. Calling non-emergency dispatch and explaining that you may have a mental health issue or Health and Welfare concern can start the process.
- Q: Concerns with children, neglect, unsafe living environments?
  - A: Utilizing our SRO’s (School resource Officers) and the Health and welfare reporting system can help to build a relationship with those kids who will trust the SRO and ultimately confide in them with what's going on at home.

**Resources:**

- Meridian Police Website: Click on Crime Prevention tab, there are attachments and downloads for you to email out and/distribute in welcome or new resident packets.
  - <https://meridiancity.org/police/crime-prevention/>
  - Health and Welfare reporting

**Meeting Concluded 11:30**

**Next Meeting: January 17th 2023 10:00 a.m.**

**Topic: TBD \*\* This meeting will be hybrid**